INFOSERVE

Achieve Excellence in Customer Satisfaction

## VISION

To achieve excellence in customer satisfaction in area of technology services

## MISSION

To deliver technology services together with innovation, trust and teamwork

## VALUES

Commitment to Deliver, Trust and Respect, Governance Compliance and Social Responsibility

## About INFOSERVE

Infoserve Technologies branded as **INFOSERVE** formed in 2015 with its head quarter in Dubai, United Arab Emirates, with a vision to achieve excellence in customer service(s) in the area of Technology Solutions and Services. Organization and its Management are committed to provide best technology services and support to the regional customers.

**INFOSERVE** has introduced world class technology solutions and is focusing on reliability, high quality and scalable IT solution offerings for the IT business industries, in order to ensure that their data is secure and has improved the business operations

## Our Strength

50+ Consulting and Delivery Partners

1400+ Technology Consultant

25+ Regional Clients

Local Strength – 15 (4 x sales, 8 Engineers + Misc.)

Best Response Time to Clients

Ensure Customer Satisfaction

# Business Verticals

# Technology Consulting

- Virtual CTO/CIO
- General IT Infrastructure
- Enterprise Architecture
- IT Project Management
- BCM/IT DRM, IAM
- EPI® Data Center Certification

# Software Solutions

## Big Data & Containers

acuant · MAPR · ANSIBLE · COMMVAULT

## IAM and BCM/ITDRM

LexisNexis RISK SOLUTIONS | Health Care

SailPoint · Centrify · BeyondTrust · LASERVAULT

## Middleware

helpsystems · precisely · CA

IBM · ebrc · mindSHIFT TECHNOLOGIES · Kount · FLASH for

PIOTECH Better, Faster & Smarter Banks · MAXAVA MAXIMUM AVAILABILITY · CONNECTRIA

# Cyber Security

- Compromise/Breach Assessment
- 24x7 Managed Detection & Response Service
- Virtual Security Operations Center
- GDPR Compliance Consulting
- VA/PT Testing
- Industrial Control System Security
- ISO27001 Consulting

INFOSERVE

esentire®

# IT Infrastructure

## IT Infrastructure

IBM DELL EMC hp ebrc

## Data Center Relocation

## Remote Data Center Management

## Remote Database Management

## Turnkey DR Automation Solution

## Remote NOC/SOC Services

# Training

- Technology Training
- Leadership / Soft Skills
- Project Management
- IT/ICS Security Training
- Management Training

# Governance and Compliance

- Security Roadmap
- Process Development and Documentation
- Control Implementation Assistance
- Access Control Review
- IT/ICS Security Governance and Advisory
- Compliance Discovery
- Risk Remediation and Tracking

# Our Clients

ماجد الفطيم
MAJID AL FUTTAIM

متاحف قطر
QATAR MUSEUMS

qmic

نبراس للطاقة
Nebras Power

GBM

alBaraka

مركز قطر للمعلومات الإئتمانية
Qatar Credit Bureau

GWC

MANNAI TRADING CO. WLL
Member of Mannai Corporation QSC

جهاز قطر للاستثمار
QIA
QATAR INVESTMENT AUTHORITY
building the Future with Global Vision

أوريكس
ORYX
GROUP FOR FOOD SERVICES

الشركة الطبية العالمية
INTERNATIONAL MEDICAL COMPANY

qec

International School of London
Qatar

المجموعة
THE GROUP

DFM
سوق دبي المالي

البنك السعودي للاستثمار
The Saudi Investment Bank

QNB

البنك الأهلي المتحد
ahli united bank

## Our Business Partners.

NavLink An AT&T Affiliated Company

Consultha

acuant

PIO TECH Better, Faster & Smarter Banks

vmware

IBM

Bright Computing

helpsystems

CA

LASER VAULT

mindSHIFT TECHNOLOGIES

Symantec

Microsoft

esentire

ebrc

MAXAVA MAXIMUM AVAILABILITY

M81 IBM i EDITOR

precisely

CONNECTRiA

LexisNexis RISK SOLUTIONS | Health Care

Kount

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